

# Refund and Return Policy

## REFUND/RETURN POLICY

### **Food Order Errors\***

If you receive food that is different from your receipt, we sincerely apologize. Please call us as soon as you notice that there was an error in your order. Indian Food Delivery will find a solution in consultation with you.

### **Damaged Food Order\***

Please open the food as soon as you receive the delivery. If you receive food but the container was damaged, we sincerely apologize. Please call us immediately and Indian Food Delivery will find a solution in consultation with you.

### **Food Order Incomplete\***

If you do not receive food that is on your receipt, we will make it up to you. Please call us as soon as you notice that any food items were not received in your order. You may cancel the missed food before we prepare it without any question, and we will refund the amount to the credit card or we will refund you with a store credit. No cash refunds.

### **Food Dissatisfaction\***

We cook our food fresh to order with only the finest and freshest ingredients. We take great care and pride in all of the dishes we make. Refunds are not typically provided for food that a guest simply does not like.

### **Spice Level\***

We offer a choice of spice levels (Mild, Medium, Hot) but spice can be different for everyone. We usually suggest that you exercise caution and choose a lower spice level. We do not offer discounts or refunds for a preferred different spice level, but please let us know if you'd like us to add a side of ground chili or chili sauce for you.

### **Cancel Order**

Sorry, we cannot cancel, refund or give store credit if you change your mind or mistakenly order an item after the order is prepared. We cannot provide any refund or store credit for non-food items or beverages.